

To

All the Executive Engineer,  
Haryana PW (B&R) Department,  
Chandigarh.

Memo No. 32173-32231/IT

Dated: 09/03/2023

**Subject:** "Call Before u Dig" Mobile App – The proposed launch of the Call Before u Dig (CBuD) mobile app by Hon'ble Prime Minister of India, on 22<sup>nd</sup> March 2023.

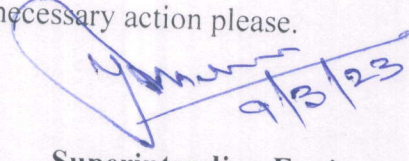
Please find enclosed herewith the letter No. D.O 3-1/2022 – NBM dated 7<sup>th</sup> February, 2023 received from K. Rajaraman, IAS, Secretary, Government of India, Ministry of Communications Department of Telecommunications.

I have been directed to request you that the following steps are to be adhered for implementation of "Call Before u Dig" App (CBuD) in PWD(B&R) as mentioned below:-

1. All the digging agencies must be mandated to do any type of digging only after prior intimation through the "Call Before u Dig" App and as per its terms and condition.
2. This can be achieved if all ROW permission/approval letters format is modified and shall include, "Agency which is excavating must use the CBuD App before commencing any excavation on public lands/ roads in the State".

This is for your information and further necessary action please.

DA/As Above

  
Superintending Engineer (Roads)  
for Engineer-in-Chief (Roads), Haryana  
PW(B&R) Department, Chandigarh.

**Copy to :-**

A copy of above is forwarded to the following for information and necessary action please.

1. PA to E-in-C (Bldg.)-cum-HOD.
2. PA to E-in-C (Roads).
3. PA to All Chief Engineers, Head Office for information of Chief Engineer.
4. All the Superintending Engineers, Haryana PW(B&R) Department for information and further necessary action please.

के. राजारामन, भा. प्र. से.  
सचिव  
**K. Rajaraman, IAS**  
Secretary



सत्यमेव जयते

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Azadi Ka  
Amrit Mahotsav

भारत सरकार  
संचार मंत्रालय  
दूरसंचार विभाग  
Government of India  
Ministry of Communications  
Department of Telecommunications

D.O. 3-1/2022-NBM  
Dated 7th February, 2023

Dear Chief Secretary,

I appreciate your efforts in onboarding key infrastructure departments onto **"Call Before u Dig" (CBuD) Mobile app** based on my letter dated 02-12-2022. The CBuD Mobile App is likely to be launched at National level by Hon'ble Prime Minister in mid-March. The State Government departments and agencies need to onboard contact details of all concerned officials of infrastructure utility asset owner agencies of the State/UTs in CBuD App to receive notifications of the enquiries made by other agencies/contractors/members of public likely to undertake excavation activities in public places enabling them to safeguard the assets from damages during excavation. **All agencies intending to carry out excavations (Government or private) need to be mandated by the States/UTs by notification to carry out any type of excavation / digging only after prior intimation through CBuD App.**

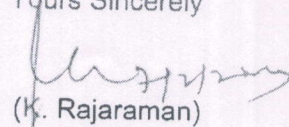
2. DoT has issued **"Indian Telegraph (Infrastructure Safety) Rules, 2022"** (ITIS Rules, 2022) on 03rd January, 2023, which mandates to use Portal or Mobile App and casting liability on excavator / excavation agencies to notify any likely excavation through the app to the telegraph / telecom licensee owning or managing telegraph infrastructure. Any damage caused due to negligence and liable to pay damage charges. (Copy of rules enclosed). CBuD App is supported by these provisions.

3. It may be noted that CBuD App is utility agnostic and supports any utility asset owner, viz., Water pipeline, Sewerage, Gas / Petroleum pipeline, Electric Cables etc. owned / managed by various State Departments/ Agencies. To support technical features of CBuD App for other utilities, State/UTs may also come out with similar rules mandating excavators to inform State utility agencies also through CBuD App prior to commencement of excavation activity.

4. In view of above, it is requested that States/UTs may adopt ITIS Rules, 2022 and notify similar rules or make amendments to the existing rules. State/UT are also requested to direct all State Departments to configure contact details of their concerned officers in CBuD App and mandate all excavating agencies to onboard themselves on the CBuD App before 28<sup>th</sup> February 2023. A list of Departments/Agencies who may be onboarded on CBuD app is attached.

With regards.

Yours Sincerely

  
(K. Rajaraman)

Chief Secretaries of all States/UTs

**Annexure**

**List of Agencies who may onboard themselves on CBuD App**

**A. Utility Asset Owning Agencies/Departments who can be onboarded on CBuD App**

| Sr No | Probable Department /Agency as Asset Owner                              | Agency CBuD Nodal                         | Agency CBuD District User                                |
|-------|-------------------------------------------------------------------------|-------------------------------------------|----------------------------------------------------------|
| 1     | Water Supply Agency                                                     | State or Regional agency division officer | Executive Engineer or official                           |
| 2     | Water Resource Agencies                                                 | State or Regional agency division officer | Executive Engineer or official                           |
| 3     | Sewerage maintenance agencies                                           | Regional office Nodal                     | municipal corporation official                           |
| 4     | Underground Electric Cable Agencies e.g. DISCOM, Transmission Companies | State or Regional agency division officer | DISCOM District Incharge or official                     |
| 5     | State Gas Agencies                                                      | State or Regional incharge                | City Gas pipeline incharge or official & area in-charges |
| 6     | State Petroleum agencies                                                | State or Regional incharge                | District level operation & maintenance officers          |
| 7     | State Fibre Agencies                                                    | State Fibre Agency Nodal                  | State NOC manager and O&M District Incharge              |
| 8     | Road agencies viz PWD, State Highways                                   | State Nodal Incharge                      | Area incharge                                            |
| 9     | Departments / agencies owning underground duct                          | Duct owning Authority                     | concerned district incharge of duct                      |
| 10    | Municipal Corporation/urban development                                 | State/Regional officer                    | Executive Engineer                                       |
| 11    | Panchayati Raj/rural development                                        | State level rural development officer     | BDO/BPRO or official                                     |
| 12    | Metro rail                                                              | Metro development officer                 | Site incharge                                            |

**B. Excavating Agencies and officer concerned that can be registered as in CBuD App**

| SrNo | Possible Agencies as Excavators                                            | Officer concerned or Excavation Contractor               |
|------|----------------------------------------------------------------------------|----------------------------------------------------------|
| 1    | Road construction department / agencies e.g. PWD, State Highway agencies   | Site engineer incharge OR Road construction contractor   |
| 2    | Water pipeline laying departments and agencies                             | Project Engineer OR Contractor or its official           |
| 3    | Sewerage line laying department / agencies                                 | Project Engineer OR Contractor/its official              |
| 4    | Underground electric cable laying department / agencies                    | Sub divisional engineer OR contractor's official         |
| 5    | Gas Agencies                                                               | City incharge OR Excavation contractor or official       |
| 6    | Petroleum agencies                                                         | Area incharge OR Excavation contractor or official       |
| 7    | State/National Fibre Agencies                                              | OFC Project incharge OR Contractor or official           |
| 8    | Departments / agencies owning underground duct                             | Duct construction Incharge OR Contractor or its official |
| 9    | Municipal Corporation/urban development                                    | Civil construction Contractor or official                |
| 10   | Panchayati Raj/rural development                                           | BDO/BPRO OR Excavation Contractor or Official            |
| 11   | Metro rail                                                                 | Site incharge OR Contractor or official                  |
| 12   | District development authority                                             | Project Engineer OR Excavation Contractor or Official    |
| 13   | Telecom service provider                                                   | TSP OFC laying incharge OR Contractor                    |
| 14   | Agencies owning Excavation Machinery registered with Transport departments | JCB / Excavator owner OR excavation agency official      |