



**Government of Gujarat
Directorate of ICT & e-Governance**

Date:08-12-2022

To,

Nodal Officer (Call Before u Dig)

Energy & Petrochemicals Department/Urban Development Department/NWRWS Department/GFGNL.

Subject: Regarding effective implementation of Call Before U Dig mobile app and inviting suggestions for improvements.

- Ref:**
1. Department of Telecom, GOI letter D.O.No.3-1/2022/-NBM dated 04.08.2022
 2. Department of Science & Technology letter DST/GOI/GOI/24/2020/1089/IT dated 08.09.2022
 3. CBuD Department Nodal Officer list.

Dear Sir,

With reference to the subject mentioned above, Department of Telecommunications(DoT), Government of India vide its DO letter dated 04th Aug 2022 stated that various agencies need to perform digging activities to lay their utility infrastructure across the country, wherein due to the lack of knowledge about existing underlying infra, diggers often damage existing infra of other asset owners. To address this issue and to establish a standard operating procedure(SOP), DOT envisaged a “**Call Before U Dig (CBuD)**” mobile application.

The mobile application has been launched in the state of Gujarat for pilot run. The development of phase - I of this application has been completed by BISAG-N and is available in public domain on Playstore and is to be used by digging agencies to raise enquiries before digging/excavation work. In this regard, Department of Science & Technology vide its letter DST/GOI/GOI/24/2022/1089/IT has done communication for 1. Nominating department Nodal Officers 2. Creation of Utility Agency users as well as District/Division level sub-users and 3. Mapping assets on PM GatiShakti NMP. Nodal officer users in CBuD app for your department were created and shared to appointed nodal officers (list attached for reference, please refer ref. #3).

In order to serve the intended purpose of the CBuD app, it is requested to act upon the following points.

1. Complete the Utility Agency, District/Field level sub user creation activity.
2. Mandate affiliated agencies to use the app to raise enquiries before commencing any digging/excavation work. Necessary instructions may be given to the agencies.
3. Gather suggestions for improvements from the users of your department and share a consolidated list of suggestions over email to ddict7-dit@gujarat.gov.in.

Thanking you.

File No: ICT/CBD/e-file/258/2022/0772/Project Management Unit





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Directorate of ICT & e-Governance**

Yours Faithfully,

Dy. Director IT

Directorate of ICT & e-Governance

Copy to,

1. Shri. S. V. Parmar, Deputy Secretary Personnel, NWRWS Department.
2. Shri. Tejas Parmar, Deputy Secretary IT, Urban Development Department.
3. Shri. Nitin Chaudhary, Under Secretary IT (I/C), Energy & Petrochemicals Department.

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