



Department of Information Technology, Electronics and Communications
Government of Goa
2nd Floor, IT HUB,
Altinho, Panaji, Goa - 403 001, India

File No: 8(76)/DITE&C/2022/CBUD-Mobile App/1846

Dated: 13/02/23

To,
The Director of Transport,
Directorate of Transport,
Head-Qtrs, Junta-House,
Panaji-Goa.

Subject: Appointment of Departmental Nodal Officer for "Call Before u Dig" (CBuD) Mobile app.

Ref D.O. No: 3-1/2022-NBM, Dated: 02/12/2022

Sir/Madam,

This has reference to the above cited letter received from the Department of Telecommunications (DOT), Ministry of Communications, Government of India (*copy enclosed*).

As per the letter, it has been indicated that various agencies carry out excavation in public roads and public places to construct infrastructure across the country, wherein excavating agencies often damage the existing infrastructure of other utility asset owners causing them sustainable economic losses, inconvenience to citizens and associated business losses to other stakeholders.

To address these issues of coordination between excavation agencies and asset owner agencies, DoT has come out with "Call Before u Dig" (CBuD) Mobile app, which provides an interface for excavating agencies/ contractors to alert/ inform owners of existing utility assets about their upcoming excavation route. The moment an excavation agency indicates an excavation, the local officer of all asset owners whose contact details are mapped in that region will be instantaneously alerted via SMS/email by CBuD with the contact phone of the excavation agency.

In order to roll out the CBuD app, it is necessary that state maps, the contact details of concerned officials of utility/asset owner's agencies of the

state on CBuD platform. Accordingly, it is requested to take action on the following:

- a. All departments involved in excavation shall appoint 'State Department Nodal Admin/ Nodal' officer to operate their Admin account and to create user admin of utility agencies under the respective department, named as 'State Utility agency Admin/Nodal' which shall create sub users in their respective agencies-area/district wise with the contact details - Email and Mobile No., office landline No. etc.
- b. Department /utility agency which have underground infrastructure assets may map their utility assets with GIS coordinates on PM Gati Shakti NMP platform in different layers. BISAG-N & DPIIT, Ministry of Commerce coordinates the same.
- c. Once the CBUD is activated, all digging agencies to be mandated by State Govt to do any type of digging only after prior intimation through "Call Before u Dig" App and as per its terms and conditions
- d. Department of Transport may also direct all owners of excavators to enroll on CBUD app.
- e. While granting approval for any type of excavation anywhere in the State, all State departments to be directed to mention in the approval letter, "Any agency excavating public places/roads shall report the location on the CBuD App before commencing excavation in the State".

The State Government has already appointed, the officer of Department of Information Technology, Electronics & Communications, Govt. of Goa, **Shri. Siddarth Borker, Dy. Director (IT-Infra), Mobile No: 9823595991**, as the **State CBuD Nodal/Admin Officer** to operate the state Admin account.

Therefore, it is requested to the Department to appoint a '**State Department Nodal Admin/ Nodal**' officer for coordination and also direct concerned officials to take actions as per the list at Annexure-I. Thereafter, a report in the format at Annexure-II may please be sent to this department for taking necessary action.


(**Praveen Volvotkar**)
Director (ITE&C)

Encl : As Above



Department of Information Technology, Electronics and Communications
Government of Goa
2nd Floor, IT HUB,
Altinho, Panaji, Goa - 403 001, India

File No: 8(76)/DITE&C/2022/CBUD-Mobile App/1848

Dated: 13/02/23

To,
The Chief Engineer,
Department of Water Resources,
Sinchai Bhawan, Nr. Police Station,
Alto-Porvorim.

Subject: Appointment of Departmental Nodal Officer for "Call Before u Dig" (CBuD) Mobile app.

Ref D.O. No: 3-1/2022-NBM, Dated: 02/12/2022

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Government of Goa
2nd Floor, IT HUB,
Altinho, Panaji, Goa - 403 001, India

File No: 8(76)/DITE&C/2022/CBUD-Mobile App/1827

Dated: 13/02/23

To,
The Commissioner,
Corporation Of The City Of Panaji,
Panaji-Goa.

Subject: Appointment of Departmental Nodal Officer for "Call Before u Dig" (CBuD) Mobile app.

Ref D.O. No: 3-1/2022-NBM, Dated: 02/12/2022

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2nd Floor, IT HUB,
Altinho, Panaji, Goa - 403 001, India

File No: 8(76)/DITE&C/2022/CBUD-Mobile App/1854 Dated: 3/02/23

To,
The Director,
Department Of Urban Development (Municipal Administration),
1st floor, Dempo Tower,
Patto, Panaji Goa.

**Subject: Appointment of Departmental Nodal Officer for "Call Before u Dig"
(CBuD) Mobile app.**

Ref D.O. No: 3-1/2022-NBM, Dated: 02/12/2022

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Government of Goa
2nd Floor, IT HUB,
Altinho, Panaji, Goa - 403 001, India

File No: 8(76)/DITE&C/2022/CBUD-Mobile App/1853

Dated: 13/02/23

To,
The Principal Chief Engineer,
Office of the Principal Chief Engineer,
Public Works Department,
Altinho, Panaji, Goa.

**Subject: Appointment of Departmental Nodal Officer for "Call Before u Dig"
(CBuD) Mobile app.**

Ref D.O. No: 3-1/2022-NBM, Dated: 02/12/2022

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Government of Goa
2nd Floor, IT HUB,
Altinho, Panaji, Goa - 403 001, India

File No: 8(76)/DITE&C/2022/CBUD-Mobile App/1852

Dated: 13/02/23

To,
The Principal Chief Conservator of Forests,
Department of Forest,
Altinho, Panaji, Goa.

**Subject: Appointment of Departmental Nodal Officer for "Call Before u Dig"
(CBuD) Mobile app.**

Ref D.O. No: 3-1/2022-NBM, Dated: 02/12/2022

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Government of Goa
2nd Floor, IT HUB,
Altinho, Panaji, Goa - 403 001, India

File No: 8(76)/DITE&C/2022/CBUD-Mobile App/ 1851

Dated: 13/02/23

To,
The Chief Electrical Engineer,
Office of the Chief Electrical Engineer,
Electricity Department,
Panaji-Goa

**Subject: Appointment of Departmental Nodal Officer for "Call Before u Dig"
(CBuD) Mobile app.**

Ref D.O. No: 3-1/2022-NBM, Dated: 02/12/2022

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Government of Goa
2nd Floor, IT HUB,
Altinho, Panaji, Goa - 403 001, India

File No: 8(76)/DITE&C/2022/CBUD-Mobile App/ 1850

Dated: 13/02/23

To,
The Director,
Directorate of Panchayats,
5th floor, Myles High Corporate Hub,
Patto, Panaji - Goa.

**Subject: Appointment of Departmental Nodal Officer for "Call Before u Dig"
(CBuD) Mobile app.**

Ref D.O. No: 3-1/2022-NBM, Dated: 02/12/2022

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2nd Floor, IT HUB,
Altinho, Panaji, Goa - 403 001, India

File No: 8(76)/DITE&C/2022/CBUD-Mobile App/1849

Dated: 13/02/23

To,
The Director ,
Department Of Civil Supplies And Consumer Affairs,
1st Lift, 2nd Floor,
Junta House, Panaji-Goa.

Subject: Appointment of Departmental Nodal Officer for "Call Before u Dig" (CBuD) Mobile app.

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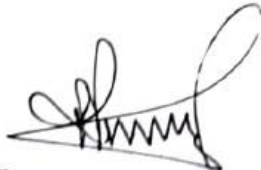
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Director (ITE&C)

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Activity/Check list of works to be completed by State for “Call Before u Dig” (CBuD) Mobile App

(1) All underground utility/asset owner agencies viz. Electricity Cables, Water-pipe, Gas-pipe, Sewerage etc. to be directed by State Govt:

- to register contact details/ escalation matrix of their local/zonal/district officers in charge in the **“Call Before u Dig” App** for receiving SMS/email notifications.
- To direct owners of excavators, public works contractors to download and register themselves on CBuD app and educate the drivers of these machines
- to be mandated to respond to excavation requests/messages received on **“Call Before u Dig” App** and take actions accordingly, even if they have mapped or not mapped their assets.
- to GIS map their assets on PM GatiShakti NMP as a layer (<https://nad.ncog.gov.in/gatishakti/login>)

(2) All agencies carrying out excavation in public lands to be mandated by State Govt:

- to do any type of digging only after prior intimation through **“Call Before u Dig” App** and as per its terms and conditions.
- to use the App before commencing any type of digging anywhere in the State.

(3) All State departments to be directed to include Point 2 in the approval letter format, while granting approval for any type of digging anywhere in the State.

"Call Before u Dig"(CBuD) Asset Owner contact details mapping status Summary			
State:-		State Admin Nodal Officer -	
Department	Agency Name	No of User to be created	No of User Created
1.....	i.....		
	ii.....		
2.....	i.....		
	ii.....		
Total User Created			

Note*: Provide Dept and Utility agency wise creation of contact details.