

**Government of Punjab
Department of Industries & Commerce
(Infra Section)**

NOTIFICATION

Mandate the use of "Call Before u Dig" (CBuD) Application

No. Infra/CBuD/Notification/ 674-A

Dated: 07.02.2025

In pursuant to the D.O No. 3-1/2022-NBM dated: 02-12-2022 and D.O No. 3-1/2022-NBM dated: 07-02-2023 issued by the Secretary, Department of Telecommunication (DoT), Ministry of Communications, Government of India, and as per the decision taken in the 3rd meeting of State Broadband Committee (SBC) chaired by Chief Secretary to Government of Punjab, on 17.04.2023 to follow CBuD in the State of Punjab, the Government of Punjab hereby mandate the use of "Call Before u Dig" (CBuD) mobile application in the State of Punjab as a common portal for Infrastructure Safety. The Governor of Punjab is hereby pleased to notify the mandate to use of "Call Before u Dig" (CBuD) App.

1. Definitions:

- a. "CBuD" means "Call Before u Dig" (CBuD) mobile application developed by Department of Telecommunication (DoT), Ministry of Communications, Government of India.
- b. "Public entity" means,-
 - i. the Central Government;
 - ii. the State Government of Punjab;
 - iii. local authority;
 - vi. any authority, body, company or institution incorporated or established by the Central Government or the State Government of Punjab, or under any statute; or
 - v. any non-government entity vested with the ownership, control or management of any public facility or class of public facilities, as may be notified by the Central Government or State Government of Punjab or local authority.
- c. "Excavator" means any person or an entity/agency desiring to dig or excavate in the legal exercise of a right with any public property on account of approval from concerned Public entity.
- d. "Prior intimation notice" means excavation enquiry, to be raised on CBuD App, duly filled in respect to information related to excavation/digging after obtaining approval for excavation from all concerned Public entities.
- e. "Utility assets" includes telecommunication network as defined in Telecommunication Act 2023 (Telecommunication lines as Optical Fiber Cable, wires etc...), Roads (including street roads), Water and sewage pipelines, Electric/Power Cables and Poles, Petroleum/Gas Pipelines and

any other underground utility infrastructure which may be mandated by Department of Industries & Commerce, Punjab at Administrative Secretary Level.

- f. "Utility asset owner" means owner of the utility asset as per rules and procedures relating to that utility asset as defined at 1. (e) above, which includes, license holder under section 4(1) of the Indian Telegraph Act 1885 or authorised/registered/exempted under Telecommunications Act 2023, Department of Public Works, Department of Housing and Urban Development, Department of Water Resources, Department of Local Government, Department of Rural Development and Panchayats, Department of Water Supply and Sanitation, Department of Power, Punjab State Power Corporation Limited (PSPCL), Punjab State Transmission Corporation Limited (PSTCL), Punjab Small Industries and Export Corporation (PSIEC), Punjab State Agricultural Marketing Board, Punjab Water Supply and Sewage Board, Registered and authorized entities under Petroleum and Natural Gas Regulatory Board Act 2006 and any other Utility asset owner which may be mandated by Department of Industries & Commerce, Punjab at Administrative Secretary Level.

2. Procedure involved in using "Call Before u Dig" (CBuD) mobile application-

- a. Excavator often undertakes excavation activities that are likely to cause damage to concerned utility assets or to interrupt or interfere with concerned services; and many a times underground utility assets get damaged also. This may be due to lack of knowledge of excavator about existing underground utility assets or lack of coordination with utility asset owner. CBuD mobile App provides a common interface and communication channel between the excavator and utility asset owner to coordinate for proposed excavation / digging activities and to safeguard existing underlying utility assets as defined at 1. (e) above.
- b. In case, Excavator is an agency already registered/ empanelled/ enlisted with any of the asset owners or perform excavation work for the asset owner, it will be the responsibility of the Asset Owner to get the Excavator registered on the CBuD app. In case, Excavator is an agency already registered/ empanelled/ enlisted with any of the Public entity or perform excavation work for the public entity, it will be the responsibility of the Public entity to get that Excavator registered on the CBuD app. Thus all excavators related to digging/excavation work in public property have to self-register in the App and have to use the CBuD App.
- c. After registering on CBuD app, Excavator shall submit "prior intimation notice" by raising "excavation enquiry" using CBuD App after obtaining approval for excavation from all concerned public entities. Excavator will be able to see the details of the concerned Asset Owners alongwith 'Click to Call' in the App Login for required communication. Excavator will also know status of acknowledgement of enquiry submitted from asset owner through App/Email/SMS.

- d. On submission of such prior intimation notice (enquiry) via CBuD App, the concerned utility asset owners/public entities will be notified via message through SMS/email/in-app about the proposed excavation plan. Subsequently utility asset owner(s) shall provide, to excavator, through CBuD App, the details of concerned utility asset falling under or over or along the property with which excavator intends to deal in legal exercise of the right to dig/excavate as per its excavation plan. Utility Asset owner can view complete excavation plan submitted by excavator in App login and can acknowledge/ respond the enquiry as "Asset Available" or "Asset Not Available".
- e. Excavator has to wait only for specified time period for the acknowledgement from Asset Owners as prescribed in CBuD App for Emergency Enquiry or Normal Type Enquiry, as the case may be. Excavator may start excavation only after receipt of acknowledgement from Asset Owners or after the lapse of prescribed time period in CBuD App.
- f. If response of Utility Asset Owner is "Asset Available", the Utility Asset Owner and Excavator may contact each other for coordination to safeguard existing assets; also, Utility Asset Owner can provide additional information through remarks about precautionary measures (if any) for coordination to avoid damages to the concerned utility asset(s). Excavator is expected to contact/coordinate with such Utility Asset Owner to know location of existing utility asset, follow standard methods to mark and take precautionary measures in consultation with asset owner to safeguard existing assets from damage during excavation activity. If due to negligence of Excavator, in spite of intimation of "Asset Available" and precautionary measure to be taken, utility asset gets damaged, then the excavator shall be liable to pay the damage charges to the concerned Owner of the Utility Asset and damage charges shall be computed by Owner of the Utility Asset based on the expenses as may be incurred in restoring the utility asset to its original and satisfactory condition or as per there approved norms.
- g. If response of Utility Asset Owner is "Asset Not Available", the Excavator need not contact to that Utility Asset Owner further and Excavator may start excavation.

3. Mandate regarding the use of CBuD in the State of Punjab:

- a. All excavators are mandated to commence any type of digging/excavation, on any public property (including public places/ roads etc...) in the state of Punjab, only after submitting "prior intimation notice" by raising excavation enquiry using the "Call Before u Dig" App and as per its terms and conditions of CBuD App.
- b. All Utility Asset Owners are directed to pre-configure in the "Call Before u Dig" App at all required levels for receiving In-App/Email/SMS notifications.

- c. All Utility Asset Owners and Public entities providing approval for excavation to excavator, are hereby directed to direct excavator(s) to download and register themselves on CBuD App and it is also mandatory that all Utility Asset Owners/ Public entities must enlist/empanel their contractors/excavator only after the excavator has registered on the CBuD App for which necessary provisions may be made in the enlistment/ empanelment processes of the respective Asset Owners/Public Entity.
- d. All Public Entities must ensure to register their contractors (excavators) on CBuD App and also educate them regarding the importance of usage of this mobile App. Further it is the responsibility of the respective contractors/excavators to educate/train the drivers/operators of their excavation machines in this regard to submit enquiry on the CBuD App before excavation on public property.
- e. All Utility Asset Owners/ Public Entities are directed to geotag their Utility assets on PM Gati Shakti NMP as a separate layer by coordinating with BISAG-N & DPIIT, Ministry of Commerce and Department of Industries & Commerce, Punjab.
- f. All Utility Asset Owners/ Public Entities are mandated to respond to messages received via In-App/Email/SMS from "Call Before u Dig" App as prescribed in CBuD App for Emergency Enquiry or Normal Type Enquiry as the case may be and acknowledge/respond the enquiry as "Asset Available" or "Asset Not Available" accordingly, even if they have mapped or not mapped their Utility asset. In case the response is "Asset Available" then Utility Asset Owner must share, in the response, the location of existing utility asset, standard methods to be followed, precautionary measures to be taken to safeguard existing assets from damage during excavation activity. Excavator is also mandated to coordinate with Utility Asset Owner and follow the instructions given by Utility Asset Owner to safeguard existing assets from damage during excavation activity.
- g. All Public Entities are directed to clearly include, in their Work Order or any such other letter granting approval for any type of digging/excavation anywhere in the State, the following clause:
"Excavator/Contractor must submit "prior intimation notice" by raising excavation enquiry using the "Call Before u Dig" mobile application" (CBuD App) before the initiation of any type of digging/excavation; otherwise, appropriate action against excavator may be taken."
- h. In case where the excavation/digging operation is in process, all Public Entities are directed to issue letter containing below mentioned clause:
"Excavator must submit "prior intimation notice" by raising excavation enquiry using the "Call Before u Dig" mobile application" (CBuD App) after the receipt of this letter; otherwise, appropriate action against excavator may be taken."

- i. Department of Transport, Punjab is mandated to enrol the registered person/agency, owning excavation/digging machinery, on the CBuD mobile application.
 - j. All Utility Asset Owners will have a Nodal Person registered on the CBuD App so as to ensure regular updation of officials/staff on the App due to transfers/superannuation/resignation/etc. All Utility Asset Owners will ensure prompt action on the queries received with proper mapping of the respective officers/staff on the App.
 - k. Awareness Workshop, for implementation of CBuD mobile App and this mandate, may be conducted by Public Entities in coordination with LSA, Punjab (DoT) for the Utility Asset Owners and Excavators.
 - l. All Stakeholders must follow the procedure given above at Clause no. 2 and Clause No. 3 of this "mandate" notification meticulously.
4. The power of dispute resolution and clarification/interpretation regarding this mandate and implementation of CBuD App is vested in with Administrative Secretary, Department of Industries & Commerce, Punjab.

Place: Chandigarh.
Dated : 31.01.2025

Tejveer Singh, IAS
Additional Chief Secretary to Govt. of Punjab
Department of Industries & Commerce

Endst No. Infra/CBuD/Notification/675-A

Dated: 07.02.2025

A copy of the above is forwarded to the following for information.

1. Office of Chief Minister, Punjab, Chandigarh.
2. Chief Secretary, Punjab

A copy of the above is forwarded to the following for information and necessary action and requested to direct their district/field officers to implement this mandate meticulously.

1. All Administrative Secretaries to Government of Punjab.
2. All the Heads of the Departments.
3. All Divisional Commissioners in the State of Punjab.
4. All Deputy Commissioners in the State of Punjab.
5. All Heads of Boards/Corporations/Commissions, Punjab.

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A copy of the above is forwarded to Nodal Officer (E-gazette-printing & Stationary O/o Department of Industries & Commerce, Punjab for uploading same in the extra ordinary gazette.



Deputy Director Infra-cum-
State Nodal Officer (CBud)

Endst No. Infra/CBuD/Notification/675-A

Dated: 07.02.2025

A copy of the above is forwarded to the following for information:

1. PA to Industries & Commerce, Minister, Punjab.
2. PA to Additional Chief Secretary, Industries & Commerce, Punjab.
3. PA to Director, Industries & Commerce, Punjab.



Deputy Director Infra-cum-
State Nodal Officer (CBud)