

F. No.
Government of India
Ministry of Communications
Department of Telecommunications
(Licensing Policy Wing)

Sanchar Bhawan
20, Ashoka Road, New Delhi – 110 001
Dated th August 2026

Circular No. /User Identification/2026

Subject: Instructions to be specified on the portal in accordance with the Telecommunications (User Identification) Rules, 2026

The Telecommunications (User Identification) Rules, 2026 (hereinafter referred to as the rules), *inter-alia*, provides that any authorised entity—

- a) who holds an authorisation under clause (a) of sub-section (1) of section 3 of the Act;
- b) who holds a license granted under section 4 of the Indian Telegraph Act, 1885 (13 of 1885) for provision of telecommunication services in respect of which the licensee has exercised its right under sub-section (6) of section 3 of the Act to operate under the terms and conditions of such license; or
- c) who has migrated to the terms and conditions of the authorisation, under sub-section (6) of section 3 of the Act.

while providing the telecommunication services as notified vide shall identify a person to whom it provides telecommunication services through use of such verifiable biometric based identification as prescribed in the rules.

2. The rules provide that the Central Government shall undertake the e-KYC process, D-KYC process or user reverification in accordance with the instructions issued by the Central Government from time to time. Accordingly, the instructions, as applicable, for the said purposes have been compiled and are enclosed herewith as **Annexure-I** for specifying on the portal.

3. As per clause (a) of sub-rule (4) of rule 6 of the rules, the authorised representative of the business user shall have the obligation to intimate any change in end user of a business connection to the authorised entity within 3 working days from the date of such change in end user of a business connection. Further, as per clause (b) of sub-rule (4) of rule 6 of the rules, the authorised representative of the business user shall have the obligation to ensure that the new end user undergoes biometric based identification within 7 working days from the date of such change in end user of a business connection.

4. As per clause (b) of sub-rule (6) of rule 8 of the rules, the following form shall be used by authorised entity for informing the Central Government:

S. No.	Telecommunication Identifier	Details of misrepresentation as specified in sub-rule (6) of rule 8 of the rules	Steps taken pursuant to clause (a) of sub-rule (6) of rule 8 of the rules

5. This issues with the approval of the competent authority.

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