

[To be uploaded on portal]

F. No. 800-01/2026-LPU
Government of India
Ministry of Communications
Department of Telecommunications
(Licensing Policy Wing)

Sanchar Bhawan
20, Ashoka Road, New Delhi – 110 001
Dated: 14 August 2026

Circular no. 2 /User Identification/2026

Subject: Instructions to be specified on the portal in accordance with the Telecommunications (User Identification) Rules, 2026

The Telecommunications (User Identification) Rules, 2026 (hereinafter referred to as “the said rules”) apply to verifiable biometric based identification of users of notified telecommunication services by any authorised entity—

- (a) who holds an authorisation under clause (a) of sub-section (1) of section 3 of the Act;
- (b) who holds a license granted under section 4 of the Indian Telegraph Act, 1885 (13 of 1885) for provision of telecommunication services in respect of which the licensee has exercised its right under sub-section (6) of section 3 of the Act to operate under the terms and conditions of such license; or
- (c) who has migrated to the terms and conditions of the authorisation, under sub-section (6) of section 3 of the Act.

2. The said rules provide, *inter alia*, that identification of user through e-KYC process, D-KYC process or user reverification shall be undertaken by the authorised entity in accordance with the instructions issued by the Central Government from time to time. Accordingly, the instructions, as applicable, for the said purposes are compiled for specifying on the portal and are enclosed herewith as **Annexure**.

3. As per clause (a) of sub-rule (4) of rule 6 of the said rules, the authorised representative of the business user shall have the obligation to intimate any change in end user of a business connection to the authorised entity within 3 working days from the date of such change in end user of a business connection. Further, as per clause (b) of sub-rule (4) of rule 6 of the rules, the authorised representative of the business user shall have the obligation to ensure that the new end user undergoes biometric based identification within 7 working days from the date of such change in end user of such business connection.

4. As per clause (b) of sub-rule (6) of rule 8 of the rules, the following form shall be used by authorised entity for informing the Central Government:

S. No.	Telecommunication Identifier	Details of misrepresentation as specified in sub-rule (6) of rule 8 of the said rules	Steps taken pursuant to clause (a) of sub-rule (6) of rule 8 of the said rules
(1)	(2)	(3)	(4)

5. This issues with approval of competent authority.

Encl.: as above

(Rajeev Ranjan)
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