

| S No. | Subject                                                                                                                                                                                                                  | File No.                  | Date       |
|-------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|---------------------------|------------|
| 1     | Instructions on Verification of New Mobile Subscribers (Pre-paid & Postpaid)                                                                                                                                             | 800-09/20010-VAS          | 9.8.2012   |
| 2     | Interactive Voice Response (IVR) based tele-verification                                                                                                                                                                 | 800-21/2015-AS.II         | 29.8.2016  |
| 3     | Instructions for Alternate Digital KYC Process for issuing new mobile connections to subscribers.                                                                                                                        | 800-26/2016-AS.II         | 3.4.2019   |
| 4     | CAF & Database formats in case of D-KYC Process.                                                                                                                                                                         | 800-26/2016-AS.II         | 19.8.2019  |
| 5     | Self-KYC (S-KYC) as an alternate process for issuing of new mobile connections to Local and Outstation category Customers.                                                                                               | 800-12/2021-AS.II         | 21.9.2021  |
| 6     | Use of Aadhaar based e-KYC service of Unique Identification Authority of India(UIDAI) as an alternate process for issuing mobile connections to individual customers including Outstation customers and Bulk connection. | 800-12/2019-AS.II         | 21.9.2021  |
| 7     | Instructions for re-verification of existing mobile connections identified by the DoT/Licensee/Law Enforcement Agencies (LEAs)                                                                                           | 800-21/2015-AS.II         | 7.12.2021  |
| 8     | Instructions for re-verification of existing mobile connections identified by the DoT/Licensee/Law Enforcement Agencies (LEAs)                                                                                           | 800-21/2015-AS.II         | 10.2.2022  |
| 9     | Amendment/addendum to the existing instructions issued by DoT for adequate verification of customers before enrolling them as subscribers and other subscriber verification related matter.                              | 800-09/2023-AS.II         | 31.8.2023  |
| 10    | Amendment in existing KYC instructions for issuing mobile connections to citizens of Nepal and Bhutan visiting India                                                                                                     | 800-09/2010-VAS(pt)       | 19.2.2024  |
| 11    | Additional KYC instructions in respect of business connections                                                                                                                                                           | 800-09/2023-AS.II-Part(1) | 20.5.2024  |
| 12    | Relaxation in obtaining OTP based signature in D-KYC process for issuing the mobile connections to foreign nationals visiting India                                                                                      | 800-26/2016-AS.II-Part(1) | 31.7.2024  |
| 13    | Additional KYC instructions in respect of business connections                                                                                                                                                           | 800-09/2023-AS.II-Part(1) | 9.9.2024   |
| 14    | Implementation of Hon'ble Supreme Court Judgment dated 30.04.2025 in WP(C) no. 289/2024 & WP(C) 49/2025                                                                                                                  | 800-10-2024-AS.II         | 13.5.2025  |
| 15    | KYC Requirements for Internet Telephony Services                                                                                                                                                                         | 800-07/2025-LPU           | 16.6.2025  |
| 16    | Handling of SIM Swap/ replacement requests pertaining to the end users of business connections                                                                                                                           | 800-09/2023-AS.II-Part(1) | 23.6.2025  |
| 17    | Instructions for provisioning of telecom services to Persons with Disabilities (PwD)                                                                                                                                     | 800-10/2024-AS.II         | 31.7.2025  |
| 18    | Amendment/ Clarification to the existing KYC instructions                                                                                                                                                                | 800-06/2025-LPU           | 21.11.2025 |